

2024-2025 Technical Skills Assessment

Pharmacy Technician

Results by Standard

	Legend (%)	
0-50%	51-75%	76-100%

Assessment: Pharmacy Technician	
Number tested: 163	25
CONTENT STANDARD 2.0: PHARMACY TECHNICIAN	79.17%
Performance Standard 2.1: Roles and Services	79.17%
2.1.1 Describe the role of the pharmacist.	71.68%
2.1.2 Describe the traditional and the advanced role of the pharmacy technician.	42.23%
2.1.3 Identify the role of the prescriber.	87.01%
2.1.4 Describe the prescription cycle.	86.17%
CONTENT STANDARD 3.0: LEGAL AND ETHICAL RESPONSIBILITIES	69.48%
Performance Standard 3.1: Duties According to Regulations, Policies, and Laws	64.73%
3.1.1 Describe Idaho State Board of Pharmacy Code and Administrative Rules and its function as it pertains to pharmacy technicians.	50.24%
3.1.2 Describe the requirements for pharmacy record keeping.	69.26%
3.1.5 Describe the Health Information Portability Accountability Act (HIPAA) and its function.	93.81%
3.1.7 Identify the Drug Enforcement Administration (DEA) Code of Federal Regulations (number validation) and its function.	60.84%
3.1.9 Describe the related guidelines of the Occupational Safety and Health Administration (OSHA) and safety data sheets (SDS) and their functions.	73.79%
3.1.11 Describe continuing education and training requirements for certification and renewal.	57.16%
3.1.12 Describe the process of identifying and reporting theft within the pharmacy (DEA Form 106).	25.73%
Performance Standard 3.2: Professional Standards and Interpersonal Skills	78.98%
3.2.1 Identify personal traits and attitudes of effective pharmacy team members.	94.66%
3.2.2 Describe chain of command in a pharmacy setting.	89.32%
3.2.3 Demonstrate professional standards of pharmacy workers as they apply to hygiene, dress, language, confidentiality, ethical and respectful behavior, and substance and alcohol use and abuse.	81.43%
3.2.4 Describe drug diversion.	70.02%

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CONTENT STANDARD 4.0: PROCESSING AND HANDLING OF MEDICATION AND MEDICATION	70.49%
Performance Standard 4.1: Prescription Analysis	72.09%
4.1.1 Describe the differences between a prescription and a medication order.	48.06%
4.1.2 Interpret a prescription.	80.22%
4.1.3 Interpret a medication order.	69.26%
Performance Standard 4.2: Assisting the Pharmacist	68.93%
4.2.1 Input pharmacy data (e.g., patient and insurance profile, prescriptions), using technology.	55.66%
4.2.2 Demonstrate knowledge of the prescription refill process.	80.10%
4.2.3 Identify the patient's need for pharmacy counseling.	67.31%
Performance Standard 4.3: Special Pharmacy Operations	73.30%
4.3.3 Describe safe handling of all pharmaceutical hazardous materials and waste.	73.30%
CONTENT STANDARD 5.0: STERILE AND NON-STERILE COMPOUNDING	78.64%
Performance Standard 5.1: Sterile Compounding	78.64%
5.1.2 Describe United States Pharmacopeia (USP) Guidelines 797 and 800 and their functions.	78.64%
CONTENT STANDARD 6.0: PROCUREMENT, BILLING, REIMBURSEMENT, AND INVENTORY MANAGEMENT	58.12%
Performance Standard 6.1: Adjudication of Billing	71.84%
6.1.1 Define the term third party.	65.05%
6.1.3 Describe the fields on an insurance card.	78.64%
Performance Standard 6.4: Customer Transactions	55.07%
6.4.2 Describe patient identifiers necessary to dispense medication.	65.53%
6.4.3 Describe required valid forms of identification for drug transactions and signature requirements.	47.73%
6.4.4 Describe age limits and purchase limits in dispensing certain pharmaceuticals.	51.94%
CONTENT STANDARD 7.0: SAFETY	69.17%
Performance Standard 7.2: Medication Safety	69.17%
7.2.1 Identify sound-alike/look-alike drugs.	70.87%
7.2.2 Identify high-alert/high-risk medications.	67.48%
CONTENT STANDARD 8.0: TECHNOLOGY AND INFORMATICS	61.65%
Performance Standard 8.1: Pharmaceutical Dispensing	61.65%
8.1.1 Describe the role of the Idaho Board of Pharmacy (BOP) requirements for dispensing medications.	52.91%
8.1.3 Identify indicators of fraudulent prescriptions.	79.13%
CONTENT STANDARD 9.0: PHARMACOLOGY	63.90%
Performance Standard 9.1: Pharmacokinetics and Pharmacodynamics	61.77%
9.1.3 Identify generic and brand names of common drugs.	44.66%
9.1.4 Identify drug interactions/side-effects of commonly used medications.	61.17%

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9.1.6 Identify routes of administration.	96.60%
Performance Standard 9.2: Over-The-Counter and Alternative Therapies	66.02%
9.2.2 Identify common over-the-counter (OTC) products.	74.03%
9.2.3 Identify common vitamins, minerals, and herbal supplements.	54.85%
9.2.4 Identify devices and durable medical equipment (DME).	61.17%
CONTENT STANDARD 10.0: MATHEMATICS	67.61%
Performance Standard 10.1: Mathematics in Pharmaceutical Practice	67.61%
10.1.1 Convert between measurement systems (e.g., temperature conversions, conversions from household to metric).	80.58%
10.1.3 Calculate drug concentrations as weight/weight, weight/volume, volume/volume.	42.72%
10.1.4 Calculate dosages based on age, weight, body surface area, and drip rates.	66.99%
10.1.5 Calculate "Days Supply," based on a prescription.	68.35%
10.1.6 Calculate "Quantity to Dispense," based on a prescription.	74.85%
10.1.7 Solve alligation calculations.	40.29%